

CSC LAUNCHES FIRST-OF-ITS-TYPE, FULL-SERVICE CHRONIC CARE MANAGEMENT SERVICE IN U.S. WITH RELIANCE ACO AS FIRST ADOPTER

Improves healthcare for nation's chronically ill seniors using new Centers for Medicare & Medicaid Services (CMS) Chronic Care Management (CCM) program

FALLS CHURCH, Va., March 30, 2016—[CSC](#) (NYSE: CSC) announced today the launch of a full-service Chronic Care Management (CCM) service, the first-of-its-type in the U.S., with Reliance ACO as its first adopter. Building on a similar CSC service launched last year in the United Kingdom, CSC's CCM solution gives healthcare providers a simple and efficient technology-based approach to fully participate in the CMS CCM program, which focuses on improving the quality of life for seniors with at least two chronic conditions. Watch a brief [video clip](#) on the new service.

"Our mission is to bring the very best to our providers," said Dr. Mohamed Siddique, president of [Reliance ACO](#). "After a thorough evaluation across the market, we selected CSC because it offers the only end-to-end CCM solution that delivers the technology, logistical and patient engagement support for meeting 100 percent of CMS guidelines. It's scalable to meet our physicians' needs and cost efficient as it doesn't require a capital investment. We will be recommending the CSC CCM solution to our member physicians."

"This highly beneficial and scalable fee-based service aligns with the goals of modern healthcare organizations, which are moving to value-based models of care," said Dr. Robert [Wah](#), CSC's global chief medical officer. "CSC's CCM solution allows physicians more time to focus on the patient, improving patient outcomes and enhancing communication between patients and their caregivers. It also ensures that the care meets all of the CCM program requirements, while employing advanced technology that makes it easy for physicians and healthcare teams to bring the best care to our seniors."

CSC partnered with industry leaders, [Smartlink Mobile Systems](#), LLC of Cary, NC, and [GenerationOne](#) of Southfield, MI, to offer the nation's first-of-its-type, comprehensive CCM solution as-a-Service. CSC will leverage Smartlink's platform for CCM program management and electronic medical record (EMR) agnostic coordination between providers and mobile patient communication to deliver seamless collaboration with clinics as well as ensure compliance with the program requirements. Giving providers a new opportunity to provide more comprehensive care to patients with chronic illnesses, the solution includes:

- Patient outreach center;
- Implementation of patient-centered care plans;
- Care transition management;
- Electronic collaboration and transmission of clinical documents, asynchronous communication and time tracking;
- Dedicated medical assistants for each practice;
- Behavioral engagement coaching;
- Patient education;
- Wellness training;
- Community health;
- Seamless integration and interoperability with EMRs; and
- Enhanced mobile engagement with exception-based management.

"We are delighted to partner with CSC to help healthcare providers transform their care delivery models in preparation for value-based payments," said Siu Tong, chief executive officer, Smartlink Mobile. "With the multitude of downward reimbursement pressures that providers are facing this year, the CCM program represents a tremendous opportunity to impact both clinical and financial outcomes immediately. CSC brings unparalleled global experience in care management and quality-driven methodologies that will be an enormous asset to healthcare organizations embarking on this journey."

“CSC’s CCM solution is a natural extension of our innovative healthcare technology solutions and services we’ve launched globally,” said Lisa [Pettigrew](#), CSC’s general manager, Americas Healthcare & Life Sciences. “It reflects the investment CSC is making in comprehensive population health enablement solutions and services to meet the rapidly evolving needs of our healthcare clients and the industry overall.”

Background on CMS’s CCM Program

In January 2015, CMS established the CCM program to control costs and provide seniors with better long-term care for chronic conditions. The program incentivizes improved care for seniors with chronic illnesses while building the infrastructure for value-based care. Under the program, CMS reimburses the provision of non-face-to-face care to seniors who have at least two conditions that are expected to last at least 12 months, such as Alzheimer’s disease, cancer, diabetes and heart failure.

About CSC

CSC is a global leader of next-generation IT services and solutions. As one of the world’s largest health systems implementers, CSC provides clients with the best-in-class solutions, services, partners and products. Because new models of care need new models of IT, CSC provides technology that helps healthcare organizations stay relevant in the digital landscape. CSC’s established industry-first solutions include Population Health Enablement, the first global model of its kind, and its innovative Agile Health approach built on a next-generation IT-as-a-Service foundation. Learn more at csc.com/healthcare or search #AgileHealth.

About Reliance ACO

Reliance ACO is a group of independent physicians in southeast Michigan and is not affiliated with any one medical system. Reliance ACO works with other providers to ensure quality health for individuals and their families. Reliance ACO collaborates with many doctors, hospitals and other health care providers that have decided to participate in Accountable Care Organizations (ACOs), working together to provide better, more coordinated healthcare.

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